

Expectations Regarding Appointments

To Our Patients:

We work very hard at treating our patients as unique individuals. We try to remain responsive to each person's needs, preferring to rely on common sense and common courtesy rather than hard and fast "policies". Unlike many dental practices where the dentist bounces from room to room, we see only one patient at a time. When you book an appointment with us, you have our undivided attention for the length of that appointment.

Short notice cancellations or missed appointments effect many people. From an operations standpoint, missed appointments increase our cost of providing dental care – costs that ultimately must be passed on to you, our patient. More importantly, missed appointments do not allow us the opportunity to offer the appointment time to other patients needing – and wanting – care.

For these reasons we are asking you to read and agree to these expectations:

1. Please respect our time and that of other clients by giving us a minimum of two business days' notice to cancel or change an appointment.
2. For cancellations or missed appointments where less than two business days' notice is given, a charge of \$100.00 per hour of scheduled time will be made.

Such policies have been standard practice for other health care providers who work one-on-one with their patients. We thank you in advance for your understanding.

Signed: _____ Date: _____