

Appointment Policy Appointment Agreement for Oshins of Smiles Welcome to the practice of Dr. Steven Oshins. We appreciate your decision to come to us for your dental needs. As a patient, it is important that you understand our commitment to providing timely and quality service to all of our patients. An important aspect of this service is the commitment of each patient to honor their appointment by both showing up in a timely manner, as well as giving proper notice if they are unable to keep their scheduled appointment. We ask that you provide us with 48 business hours notice for appointments that you cannot keep. Missed appointments increase the cost of healthcare for everyone. We see patients by appointment only and this time is reserved just for you as we do not double book. Cancellations or appointment changes made with less than 48-hours notice will incur a fee. We do require a credit card to be held on file to reserve any appointment with Dr. Oshins, which will only be processed if you must disappoint us for the time planned exclusively for you without proper notice. Please note, cancellations made on Fridays, Saturdays or Sundays are not accepted as 48-hours notice. We appreciate your cooperation in arriving promptly for scheduled appointments. I have read, understand and agree to honor the appointment agreement as mentioned above.

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patient signature

date